

Project ReShare

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RESHARE

An open, community-owned, resource sharing solution

16th IFLA ILDS Conference | 9 - 11 October National Library of Technology | Prague, Czech Republic

Nora Dethloff | University of Houston Libraries Ian Ibbotson | Knowledge Integration Kristina Rose | NYU Libraries Sydney Thompson | NC State University Libraries



Resource Sharing collaborative, innovative creative, resourceful

Vision for Resource Sharing

Big Ten Academic Alliance: A Vision for the Next Generation Resource Delivery

- "...the discovery to delivery process is fragmented with too many services and options presented to patrons."
- "Access and delivery options should be communicated in terms that matter to the patron..."
- https://www.btaa.org/library/discover-to-deliver/reports

ReShare - A Working Vision:

The resource sharing community holds the power and tools to improve patron services, meet users needs, and collaborate effectively with user-focused, system-agnostic solutions supporting the research life cvcle.

Today's Resource Sharing Landscape

- Prioritizing library space for patrons = Reduced shelf space for books
- Tight materials budgets
- The "collective collection"
- Legacy systems and workflows
- Shared print initiatives / Print retention initiatives
- Increased reliance on sharing for print / returnable items



Our Challenges

- User Experience
 - Problematic discovery availability / loanability, turn-around time expectations
 - Multiple user accounts across systems
 - Communication & expectation setting
- Sharing across consortial boundaries, even with multiple consortial citizenships
- Interoperability
- Market consolidation -- Less choice, fewer truly vendor neutral solutions, lack of agency
- Need for a modern approach

Mission

Develop and support a library resource sharing community and

open source software that fosters innovation and focuses on

user needs.



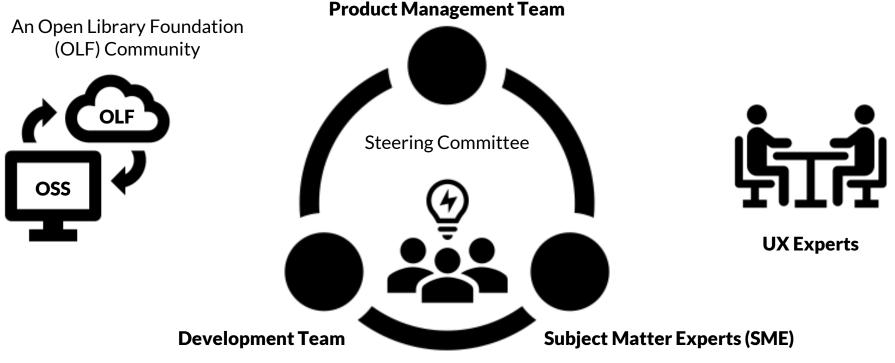
Priorities

- 1. Discovery and delivery are independent, flexible
- 2. Break down barriers between consortia and systems
- 3. Put the patron in the center
- 4. Maximum interoperability
- 5. Libraries own their infrastructure, usage and bibliographic data

Your organization should not bend to the app, the applications should be flexible enough to fit the organization.



A Community-owned Solution





RESHARE Project Governance & Team Members

Steering Committee

Lynn Bailey Lisa Croucher Nora Dethloff Scott Garrison Sebastian Hammer Ian Ibbotson David Larsen **Brian** Lin Tim McGeary Anne McKee Jill Morris Kurt Munson James Robinson Sydney Thompson Kristen Wilson Michael Winkler Stephanie Wright Joe Zucca

Index Data TRLN University of Houston MCLS Index Data. ReShare architect **Knowledge Integration** University of Chicago The Alberta Library **Duke University GWIA** PALCI - ReShare SC Chair Northwestern University PALCI NC State University Index Data **Open Library Foundation Mozilla Foundation** University of Pennsylvania

Product Management Team Nora Dethloff University of Houston Ian Ibbotson **Knowledge Integration** Allen Jones The New School David Larsen University of Chicago **Brian** Lim The Alberta Library Kurt Munson, Convener of PM Team Northwestern University Kristina Rose New York University Sydney Thompson NC State University Kristen Wilson, Project Coordinator Index Data



HEXHARE Project Governance & Team Members

Subject Matter Experts

Samhaeng UX Filip Jakobsen, Stephanie Espiand,

Lead Developers

and UX Experts

Index Data Kristen Wilson Mike Taylor Charlotte Whitt

Knowledge Integration lan Ibbotson

Emily Batista Jessica Bower Peter Collins Jessica Dolen Melissa Eighmy Brown Audrey Farch. Hilary Fredette Geneva Holliday Lashanda Howard-Curry University of Chicago Allen Jones, Convener Demian Katz Andrea Loigman. Kurt Munson **Mia Partlow** Mike Paxton IUPUI

University of Pennsylvania Yale University University of Pennsylvania Lan Yang Strathcona County Library University of Minnesota Southern Alberta Institute of Technology West Virginia University **UNC Chapel Hill** The New School Villanova University Duke University Northwestern University NC State University

Austin Smith University of Maryland Ruth Tillman Penn State University Kristin Walker UT Austin Texas A&M



Timeline Overview

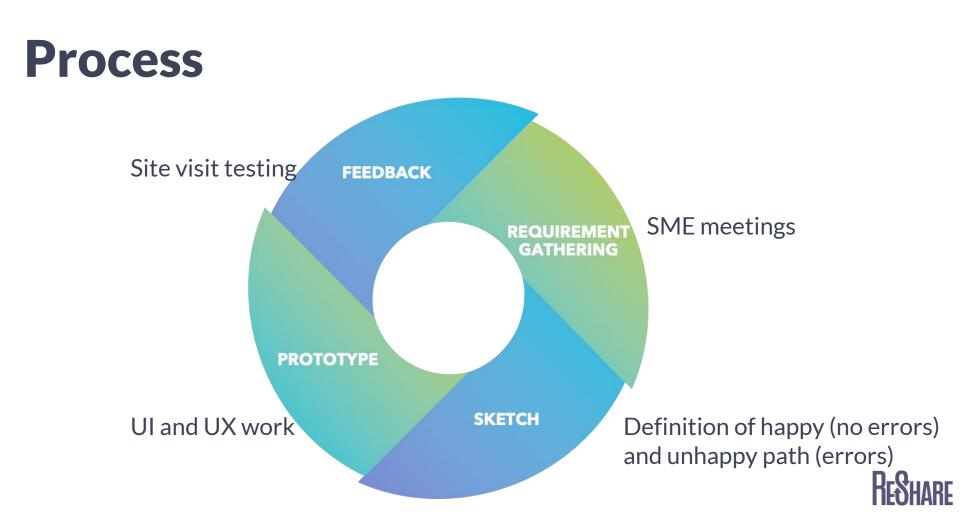
Phase	Description
August 2018	ReShare Steering Committee Formed, Requirements + UX Began
Spring 2019	Mockups & Library Directory Application
Summer 2019	Working Prototypes
Fall 2019	Alpha Release
Spring 2020	Beta Release
Spring 2020	Software Testing/Pilots
Summer 2020	ReShare 1.0 Release / Launch



DRAFT Roadmap (High level features overview)	Discovery (optional)	Request	Supply	Directory	Consortia	Shipments
Fall 2019 Alpha Release Fulfillment of Returnables	Shared Index harvest and ingest with Staff UI; Match, Cluster w/Gold Rush algorithm	OpenURL SSO ILS integrations (Alma, Aleph); Book slips Error handling	Complete supply request ILS Integration w/Alma and Aleph; Pullslips + Bookbands; Error handling	Centralized directory	Consortium profile viewable	
Spring 2020 Beta Release	Native ReShare discovery tool; Store availability status	Web form Staff interface Comments Communication Scan app ILS integrations	Scan app; Communication w/requester; Comments	Metadata supporting Beta	Advanced request routing by tiers/pods	Track shipments; API integration
Summer 2020 1.0 Release	Integration w/local library discovery tools	Patron account loads; Integration w/ILLiad; ILS integrations	Conditional Responses; ILS Integrations	Metadata supporting MVP		
Post-MVP	Share across multiple consortia	Routing rules; Non-returnables	Routing rules; Non-returnables			ReShar

RESHARE

Prototypes & Apps



Check out		
38 remaining requests	View requests	
Scan item barcode		
(Click to imitate a scan)	Submit	
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		Scan an item to get started
		Scan an item to get started

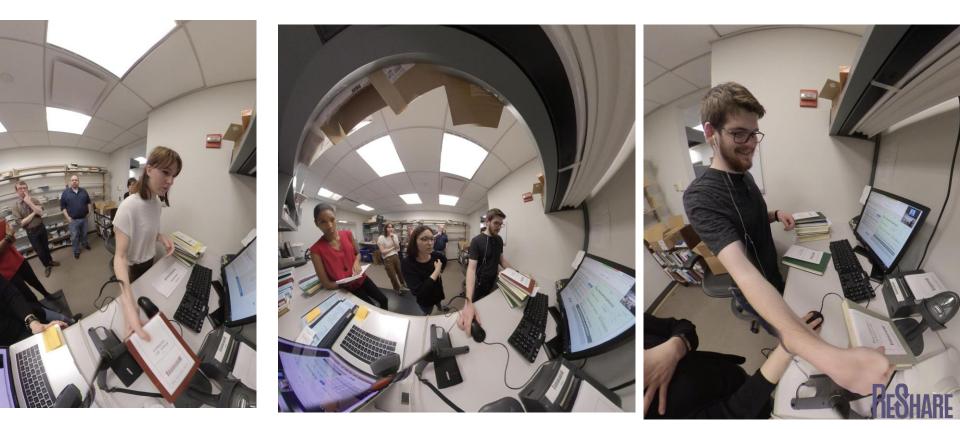
Site Visit - New School







Site Visits - New York University



Lessons learned from the site visit

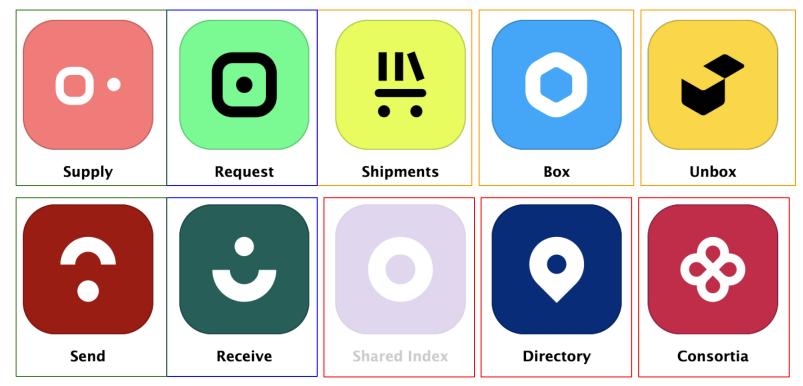
- Not every library has carriage returns programmed in barcode readers
- Preferred ranking of information in different app UIs, depends on who you are
 - Example SMEs thought bib info should be at top of screen, students thought next action was most important for processing efficiency
- Escalation of problems should be one-click
- Most information on screens is used for differentiating item in hand, not doing anything with that information unless it's wrong.



Apps Rough, long-term design

Staff processing

Shipping



Student processing

Settings & configs



Development Update - October 2019

- Major Components
 - Shared Index
 - Harvesting
 - Indexing and Deduplication
 - Presentation / Discovery
 - Directory
 - Distributed Model and Encoding
 - Maintenance, Aggregation and Network
 - Request Messenging and Supply
 - ISO18626
 - Interoperability and Integration

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Demo

https://www.youtube.com/watch?v=gdiZj6C7ATQ



Membership Model: Goals

- Encourage libraries **AND** commercial organizations to participate meaningfully in advancing the goals of the Community
- Create a **sustainable** approach and **business model** for community-owned infrastructure through strategic partnerships
- Position ReShare as a strong competitor in the marketplace, driving innovation among all resource sharing service providers and improving services to our users



Membership Model : Flexible Options

Individual Libraries & Consortia -- Become a Founding Member

https://projectreshare.org/get-involved/libraries-consortia/

- Libraries
 - \$1,500/year for libraries with 3-year commitment -- suggested minimum
- Consortia
 - \$1,500 per library one-time suggested minimum
 - \circ \$3,500 (total) in year 2 and year 3

Commercial Organizations/Service Providers

https://projectreshare.org/get-involved/commercial-service/



Questions & Discussion

Project Budget

https://projectreshare.org/get-involved/project-budget/

Coming Soon

We'll announce several new ReShare Founding Members!

Get Involved

https://projectreshare.org/get-involved/ ReShare Wiki with Onboarding Information

Contact Us

info@projectreshare.org @projectreshare projectreshare.org

